



# Membership Agreement

Date: \_\_\_\_\_

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

Tel: \_\_\_\_\_ Email: \_\_\_\_\_

## *Welcome to the Luxx Society*

Please check the box below that corresponds to the membership plan you would like to join.

### Classic Sets (Lashes)

- Simply Chic: \$59.99 /month
- Oh So Glam: \$75.99 /month
- The Luxx Look: \$89.99 /month

### Volume Sets (Lashes)

- Modern Volume: \$69.99 /month
- Bold Volume: \$85.99 /month
- VaVa Volume: \$99.99 /month

### Re-Brows

- Level 1 Re-Brow \$45.99/month
- Level 2 Re-Brow \$65.99/month
- Level 3 Re-Brow \$75.99/month
- Level 4 Re-Brow \$95.99/month

We understand the value that beauty treatments add to your life and believe that being pampered should be an affordable and convenient option for everyone. Our Luxx Society Membership was designed as a way to offer a value-enriched savings plan for our most frequent and loyal guests. More beauty for less.

#### Membership Perks:

1. Discounted rates on Lash and Brow Extension Services
2. 10% discount on all regular-priced items in the boutique \*Excludes sales, promotions or other offers.
3. Free Swag Bag at time of joining
4. Special Member-Only Offers throughout the Year

Brief Overview (full terms on back): On the 1<sup>st</sup> of each month, your credit card will be charged for one discounted relash/ rebrow service based on the membership options you have chosen. This pre-paid auto draft will be applied towards your first visit of the corresponding month. For your second and subsequent visits of the month, you will pay at the time of service, but will continue to be locked into the discounted member rates. There is a one-time enrollment fee of \$35.

**Note: Membership cancellation requires a 30-day advance written notification sent via email to [info@theluxxlash.com](mailto:info@theluxxlash.com). Memberships are month to month, with a minimum commitment of 6 months.**

\_\_\_\_\_

Please read and sign below:

- (a) I agree to purchase the selected membership plan and accept the automatic charge to my credit card each month until I submit my formal termination request via email with at least 30 days advance notice.
- (b) I understand that my account will be debited on the first day of each month. I understand that I will have until the end of the month to use the pre-paid service from my autopay. If I do not use this service, there is no rollover and I understand that it will be forfeited. Just like a gym membership, I understand it is a use it or lose it plan.
- (c) I understand that there is a one time, non-refundable initiation fee of \$35, and I agree to pay this one- time fee at the time of my enrollment.
- (d) Memberships are on a month to month basis, with a minimum commitment of 6 months. Once I have been a member for at least 6 months, my membership will continue to renew on a month to month basis until I request for the membership to cease or freeze. Should I cease my membership before completing the 6 month minimum, I understand that there is and agree to pay an **early termination fee of \$175**. After the 6 month minimum has been met, I understand that I will not be charged a termination fee should I request to cease my membership, provided that I provide at least 30 days advance notice.
- (e) I understand that my membership termination request must be submitted via email at least 30 days in advance of the next billing date. Termination requests **MUST** be submitted via email--they will only be honored if they are sent via email to [memberships@theluxxlash.com](mailto:memberships@theluxxlash.com). Requests over the phone or in person cannot be honored. The cancellation date shall be set for 30 days from the date that my email request has been submitted, or at a later date if I specify one. I understand that all terms of my membership, including auto drafts, will continue to remain in effect during this 30 day interim.
- (f) I understand that my membership plan includes one relash service each month, based on the membership plan I have chosen. Additional relashes may be purchased as needed at the discounted membership rate.
- (g) I hereby certify that I am the holder of the credit card, or an authorized signer on the bank checking account detailed below.
- (h) I understand that I will be notified if my credit card or checking account payment fails to authorize for any reason, and that a \$10 late fee will apply if I do not provide a valid credit card or checking account ACH information within 7 calendar days of the original rejection date.
- (i) I understand that my service will be deactivated if my account becomes more than 7 calendar days late, and that I will still be responsible for any fees or auto drafts incurred per my membership.
- (j) *Freeze your autopay*
  - To freeze your autopay, a request must be submitted via email to [memberships@theluxxlash.com](mailto:memberships@theluxxlash.com) at least 7 days in advance of your next billing date. You may freeze your account for up to 4 months at a time.
  - You may freeze your membership once per year at any time with no freeze charge. If you freeze your membership more than once per calendar year, there will be a one-time \$10 fee per freeze request.
  - Following the end of your requested freeze period, your membership will automatically be reactivated.
  - Frozen memberships cannot be converted into a membership termination. If an account is frozen, it must be reactivated before a membership termination request can be approved. Once the membership is reactivated, the standard procedures for termination requests (ie sending an email with 30 days advance notice, etc.) will apply. I understand that I will still be responsible for the final auto draft charge that falls within the 30 day notice period.

I have read all of the information on both sides of this contract. I understand and agree to all of the terms of my membership.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_